

ASESORIAS ECONATURAL LIMITADA (CASCADA EXPEDICIONES)

GENERAL TERMS & BOOKING CONDITIONS AGREEMENT

1. PRICING

The price for the land portion of the trip is called Land Cost and includes:

-All accommodations in hotels, inns, mountain huts, camps and tents; -Ground transportation in private vehicles or domestic buses depending on the itinerary including reception & transfer from the nearest airport; - Meals in the field as specified in each program except for those meals in cities or towns where the travelers will feel inclined to make their own choices; -All trekking, horse-riding, diving, marine and river arrangements in the field (as specified in each program) including group equipment, permits and mules or pack horses if specified; -Entries and park fees; -Expert leadership including English speaking guides in all our fixed departures trips. The guide/participant ratio varies from 1/5 to 1/10 depending in the type of program;

Costs not included in the trip are some meals as noted in the itinerary, soft drinks and liquor, medical expenses, cost of hospitalization or evacuation, laundry, airport departure taxes, visas, international and domestic airfares, gratuities and insurance. Please refer to the trip itinerary for detailed information on what is included and not included in the Land Cost. If a trip must be extended or an itinerary modified due to weather, road conditions, lack of transportation, political or civil disputes, medical emergency or other causes beyond our control, the associated costs including any non recoverable costs are not included in the trip rates or refunds. In such circumstances it is your responsibility to pay directly for actual extra costs in the field (i.e. food, transport, accommodations, etc.).

Obtain trip cancellation/interruption insurance!

Prices listed on our website and marketing material are subject to change since the trip dates and prices have often been published more than a year in advance. Between that time and the time of the trip's actual departure, we are occasionally faced with exceptional cost increases or currency fluctuations that we cannot absorb. We do everything we can to keep our prices the same as published.

Tier Pricing □ In order to operate small groups, some trips are priced according to the number of full-price passengers on the trip. Asesorias Econatural staff, invited passengers as travel writers, photographers or tour operators' representatives under a familiarization trip and other discounted travelers are excluded from the count for this purpose. We initially invoice you at the highest tier level price. If the price drops due to an increase in the group size, you will be refunded the difference.

2. ACCOMMODATION

The prices correspond to accommodations in a share basis. If the passenger is traveling alone and there is no one with whom to share, or if he/she wishes single accommodation, then he/she will be asked to pay the Single supplement Fee listed in the Price-List.

Accommodations in hotels are based on double occupancy. Accommodations in tents are based on double occupancy. The criteria for picking out the accommodations are a mixture of comfort, security, location and local atmosphere.

3. MEALS

All meals on the field are included as well as all others to be taken in places such as National Parks where the travelers will not be able to purchase their own food or where we consider it is not recommendable to do so. Please refer to each trip itinerary for information on which meals are included and not included. The meals included are shown as B=breakfast, L=lunch, L-=box-lunch, D=dinner. We have put a lot of effort into developing hearty meals for our trips and are proud of the results. Each trip will have its own particular menus depending on the local food and typical dishes prepared in the area. We can easily accommodate vegetarian and special diets in our trips.

4. INSURANCE

Travel protection is essential for your peace of mind; unexpected medical emergencies or illness before or during your trip and several other contingencies could make you lose pre-paid, non-refundable trip payments. Emergency medical transport and air ambulance during your trip to a remote location might be extremely expensive and will probably not be covered by your medical health plan. That is why it is compulsory that you purchase personal travel insurance. This insurance must cover personal accident, medical expenses, air ambulance, loss of effects, repatriation costs and all other expenses which may arise as a result of loss, damage, injury, delay or inconvenience occurring during your trip. We also suggest you to purchase cancellation and curtailment insurance. When obtaining travel insurance, you must ensure the insurer of the type of travel to be undertaken, especially when "adventure activities" are included in your trip. There are several insurance companies offering travel protection plans through the web. Asesorias Econatural has selected some of them for your convenience, check it at our FAQ section, in the question 'What happens if I fall or injure myself'

5. MEDICAL & HEALTH

It is mandatory that clients with medical problems make themselves known to us well before departure. The trip leader has the right to disqualify anyone, at any time, during the trip if he feels the trip member is physically incapable and/or if a trip member's continued participation will be detrimental to the individual involved or the group. Refunds are not given under such circumstances. Because of the fact that Hospital facilities for serious problems are often unavailable and evacuation can be prolonged, difficult and expensive, it is that we assume no liability regarding provision of medical care at any time during the trip. This statement is included on the Release & Assumption of Risk form provided by our company. All passengers over 65 are requested to fill out a Medical Certificate that would entitle him/her to safely accomplish the trip he/she is applying for.

6. PHYSICAL AND/OR TECHNICAL CERTIFICATES

These certificates are issued in addition to the general medical certificate and are asked to secure a safe accomplishment of the activities included on certain specific mountaineering and kayaking trips.

Physical Certificate □ The following programs will require the passenger to be physically qualified to be accepted on the trip. This is not a technical demand but a provision towards the physical condition of the participant and the enforcement to be accomplished during the excursion: High Altitude Mountain Trips: Aconcagua, Ojos del Salado, Licancabur

□ □ **Technical Certificate** □ The following programs will require the passenger to be physically and technically qualified to be accepted on the trip. This is a provision towards the level of skills owned by the participant and the degree of technical difficulty and risk involved on the trip: Rafting River Futaleufú; Intermediate and Experts River Kayaking.

7. RESPONSIBILITIES OF TRIP MEMBERS

Trip members are responsible for understanding the conditions implied in the Trip Itinerary and selecting a trip that is appropriate to their interests and abilities. In order to assist you we grade each trip with a Trip Rating. We are also happy to discuss the trip with you, as well as provide you with names of past participants who can discuss their experience with you.; Trip members are held responsible for being in sufficient good health to undertake the trip; - for bringing appropriate clothing and equipment as advised in the equipment list; - for following normal standards of personal hygiene in order to lessen risk of traveler's diseases; - for following normal social behavior patterns with fellow trip participants; - for acting in an appropriate and respectful manner in accordance with the customs of areas visited;- for completing the itinerary as scheduled (or as adjusted in the field as necessary). Normally the travelers will be asked to carry a day-pack containing the extra personal belongings they wish to take such as: camera, glasses, extra clothing, etc. In some specific trips travelers will be asked to carry their own personal items including back pack, sleeping bag, pad, daily box-lunch and others. In camping trips, the cooking and the cleaning will be the responsibility of the guiding Staff and they may ask the passenger for help in setting up his/her tent; Reasonable changes may be made in the itinerary due to weather conditions or if judged to be in the best interest and well being of the participants.

8. BOOKING INFORMATION

Reservations and Payment

To make a booking definite on any of our regular departure trips, the participant should be holding a 20 % nonrefundable deposit. The rest of the total amount shall be deposited 30 days before departure. In case of booking a private departure trip, the 20% nonrefundable deposit shall be done 60 days before departure.

Cancellation and Refund Policy If it becomes necessary for you to cancel your trip, money will be returned less the cancellation fees charged by Cascada plus any additional nonrefundable cancellation fees and payments already advanced to airlines, hotels and other local suppliers.

a- Cascada Land cancellation fees for regular departures: these are departures with fixed dates. Cancellation of the confirmed booking outside 30 days prior to departure entails loss of deposit, which is 20% of the total trip cost. Thereafter the following applies: 30 - 23 days 40% of total fare 22 - 14 days 60% of total fare 13 - 0 days 100% of total fare

b- Cascada Land cancellation fees for private departures: these are trips operated in a non-fixed date or as special requests. Cancellation of the confirmed booking outside 60 days prior to departure entails loss of deposit, which is 20% of the total trip cost.

Thereafter the following applies: 60 - 45 days 40% of total fare 44 - 31 days 60% of total fare 30 - 0 days 100% of total fare No partial refunds will be given for unused trip arrangements for any reason whatsoever. We therefore recommend you to take out travel insurance to safeguard against cancellation and curtailment. Cascada reserves the right to cancel any trip due to insufficient sign-up or logistical problems that may impede trip operations. In such a case you will be given full refund of the amounts paid to Cascada by you. Cascada will not be responsible for additional expenses incurred by you in preparing for the trip (i.e., nonrefundable air tickets, visa fees, equipment, medical expenses, etc.). The refund of all land payments received shall release Cascada from any further liability.

9 . MANDATE

By means of this instrument the client confers a special mandate to Asesorias Econatural Limitada to act in the name and on behalf of the client with the faculty to contract for all the necessary services for the complete fulfillment of the agreed tourist program, specially including lodging, transfers, feeding, excursions and other complementary services. The client authorizes Asesorias Econatural in order to delegate the present mandate in other tourist operator of recognized prestige. The delegate is empowered to contract on behalf of the client the same services that Asesorias Econatural may contract in fulfillment of the present agreement. The parties hereby declare that the services that are agreed in fulfillment of this mandate by Asesorias Econatural or its delegate are included in the price of the subscribed program and they do not represent any additional cost for the client.

10. ASSUPTION OF RISK AND RELEASE FROM LIABILITY

I understand and accept that Asesorias Econatural acts as an operator of trips that may expose me to hazards and elements of danger, and that participating in trips such as the one I am undertaking entails risk of illness, danger to property, personal injury and loss of life. I am also accepting that medical services or facilities may not be readily available or accessible during some or all of the time during which I am participating on the trip. I hereby accept and assume full responsibility for any and all risks of illness, injury or loss of life to myself and loss or damage to my property arising out of the participation in the trip organized by Asesorias Econatural.

I hereby agree that neither I, nor any of my heirs, personal or legal representatives, or family members will bring suit or make a claim for illness, injury, loss or damage to property, or loss of life resulting from any acts or omissions, including any negligence, gross negligence, or reckless or willful acts (but not the willful or fraudulent conduct) of Asesorias Econatural, its employees, directors, owners, officers, agents, contractors or affiliated organizations as a result of my participation in this trip. I hereby agree, without limitation, that Asesorias Econatural, is not responsible for acts of God, equipment failures, vehicle accidents, illness from food or otherwise, detention, assaults, theft or criminal activity, annoyance, delays, quarantine, strikes, failure of any means of conveyance to arrive or depart as scheduled, civil disturbances, terrorism, government restrictions or regulations, and discrepancies or changes in transit or hotel services over which it has no control. I hereby release Asesorias Econatural, its employees, directors, owners, officers, agents, contractors or affiliated organizations from and against any and all liability arising out of, or in any way connected with my participation in the trip, including liability for any negligence (but not the willful or fraudulent conduct) and any intentional act intended to protect my safety and well-being.

I understand and accept that Asesorias Econatural, can make reasonable changes in the itinerary where deemed advisable for the comfort and well being of the passengers. The right is reserved to substitute hotels, alter the itinerary, and reverse the order of places to be visited.

The laws of the Republic of Chile shall govern this Agreement, as well as any type of arbitration that may arise as result of controversy to this instrument.

I have carefully read this General Terms & Conditions Agreement and fully understand its contents and confirm that all the information I have provided in the booking form is truth. I am also aware that this is a release of liability and a contract between Asesorias Econatural and its affiliated organizations and/or myself.